

NEEDS & TRENDS REPORT

Brazos Valley By the Numbers 2021



21,460 Calls Placed

By Brazos Valley Residents



9,420 Website Hits

On 211texas.org From Brazos Valley Residents



47,899 Calls Answered

By the Bryan/College Station Call Center From Texas Residents



Military Status

Active Duty	<1%
Veteran	3%
Civilian	59%
Unknown	38%



Language

English	93%
Spanish	6%
Other	<1%



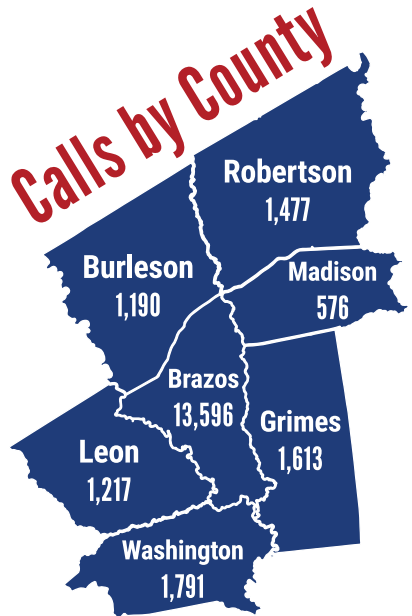
Age

< 20 Yrs	3%
21 - 40 Yrs	33%
41 - 60 Yrs	28%
61 - 80 Yrs	20%
80 + Yrs	3%



Gender

Female	76%
Male	22%



Top 10 Needs in the Brazos Valley



3,816

Health Care



3,570

Housing & Shelter



2,892

Utility Assistance



834

Public Assistance
Programs



809

Organization &
Community Services



684

Food & Meals



593

Mental Health &
Substance Abuse
Disorder Services



565

Individual & Family Life



269

Criminal Justice &
Legal Services



266

Transportation

Top 5 Unmet Needs in the Brazos Valley



240

Housing & Shelter



125

Health Care



96

Individual & Family Life



67

Transportation



66

Utility Assistance

**Need Help?
DIAL 2-1-1**

**Free, multilingual,
24/7 hotline
helping people
connect to critical
community & state
services**

Follow Us!



@211TexasBV



United Way
of the Brazos Valley

**Additional reports available at
uwbv.org**

2-1-1 Texas is a partnership between United Way of the Brazos Valley and the Texas Information and Referral Network, a program of the Health and Human Services Commission.