



County Communicator Robertson County

1st Quarter of 2021: January – March

Total Calls: 359

Visits to 211Texas.Org: 171

Top 10 Need Categories

1	Health Care	34%
2	Utility Assistance	28%
3	Housing	9%
4	Individual Family and Community Support	7%
5	Food/Meals	6%
6	Disaster Services	5%
7	Legal Consumer and Public Safety Services	2%
8	Transportation	2%
9	Income Support/Assistance	2%
10	Information Services	2%

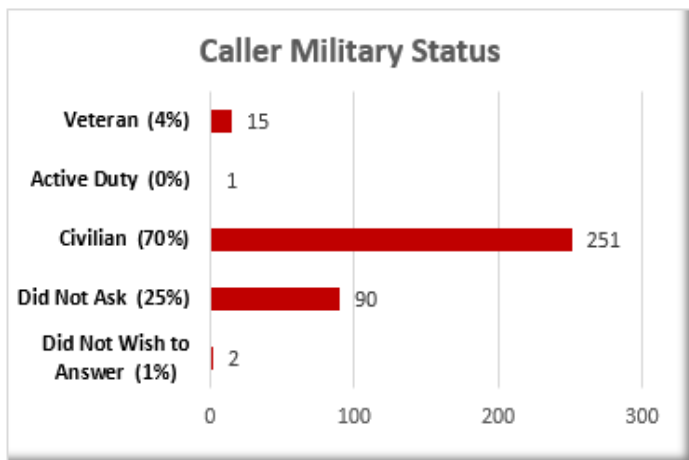
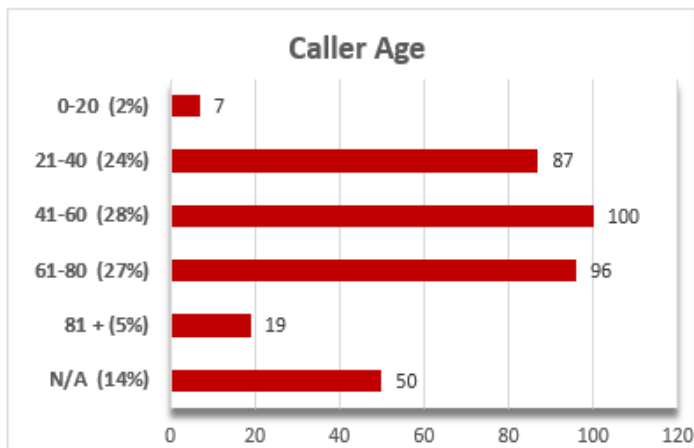
Percent of Unmet Needs by Category

Sorted by total number of requests

Ex. 3% of Utility Assistance requests are unmet

Utility Assistance	3%
Housing	8%
Food/Meals	6%
Disaster Services	15%
Legal Consumer and Public Safety Services	33%
Income Support/Assistance	40%

Call Information *



Caller City

Bremond	29
Calvert	42
Franklin	82
Hearne	195
New Baden	3
Other	8

*Graphs do not reflect data not captured or client's right to refusal.

This data is 2-1-1 proprietary information. Please do not publish this information without citing or attributing this data to 2-1-1 Texas Bryan/College Station.





County Communicator Robertson County

2nd Quarter of 2021: April – June

Total Calls: 368

Visits to 211Texas.Org: 366

Top 10 Need Categories

1	Utility Assistance	23%
2	Health Care	19%
3	Housing	17%
4	Food/Meals	14%
5	Mental Health/Addictions	8%
6	Individual Family and Community Support	4%
7	Transportation	3%
8	Income Support/Assistance	2%
9	Legal Consumer and Public Safety Services	2%
10	Information Services	2%

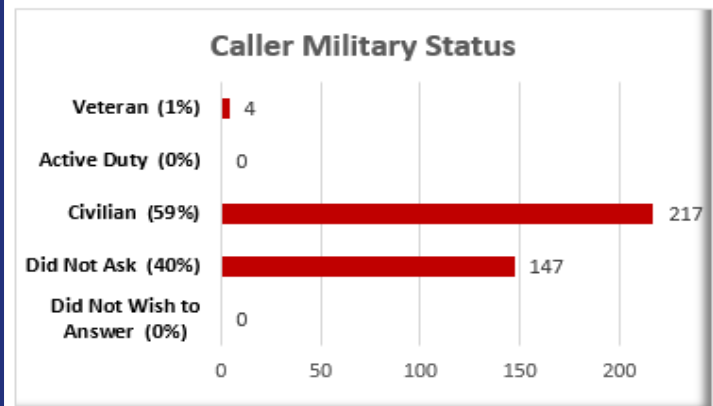
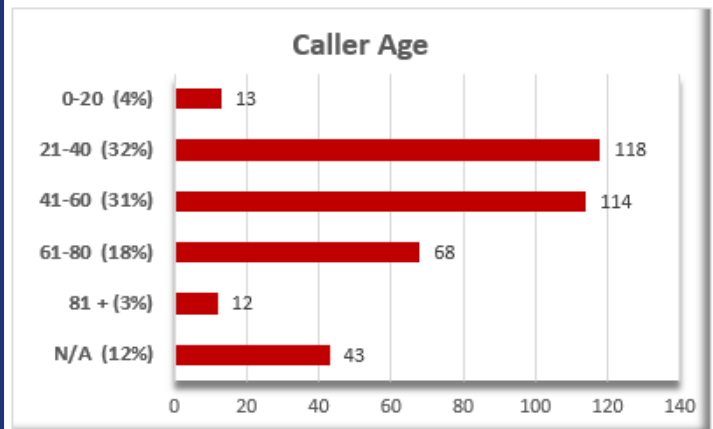
Percent of Unmet Needs by Category

Sorted by total number of requests

Ex. 1% of Utility Assistance requests are unmet

Utility Assistance	1%
Health Care	6%
Housing	8%
Food/Meals	5%
Mental Health/Addictions	4%
Individual Family and Community Support	8%
Transportation	25%
Income Support/Assistance	14%
Legal Consumer and Public Safety Services	14%
Information Services	17%

Call Information *



Caller City

Bremond	28
Calvert	53
Franklin	63
Hearne	158
New Baden	2
Wheelock	4
Other	60

* Graphs do not reflect data not captured or client's right to refusal.

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