



2.1.1 County Communicator E X A S People and Services Leon County

1st Quarter of 2021: January - March

Total Calls: 410

Visits to 211Texas.Org: 205

Top 10 Need Categories

1	Health Care	41%
2	Utility Assistance	19%
3	Housing	9%
4	Food/Meals	7%
5	Disaster Services	6%
6	Income Support/Assistance	5%
7	Mental Health/Addictions	5%
8	Individual Family and Community Support	3%
9	Legal Consumer and Public Safety Services	2%
10	Transportation	2%

Percent of Unmet Needs by Category

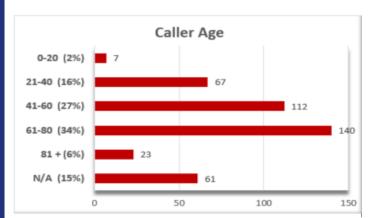
Sorted by total number of requests Ex. 12% of Housing requests are unmet

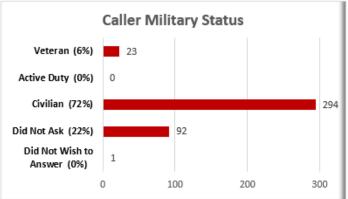
Housing	12%
Food/Meals	10%
Utility Assistance	6%
Individual Family and Community Support	10%





<u>Call Information *</u>





Caller City

Buffalo	116
Centerville	67
Concord	1
Flynn	6
Jewett	49
Leona	14
Marquez	23
Normangee	71
Oakwood	63

*Graphs do not reflect data not captured or client's right to refusal.

This data is 2-1-1 proprietary information. Please do not publish this information without citing or attributing this data to 2-1-1 Texas Bryan/College Station.





2.1.1 County Communicator Leon County

2nd Quarter of 2021: April – June

Total Calls: 251

Visits to 211Texas.Org: 250

Top 10 Need Categories

1	Health Care	23%
2	Housing	17%
3	Utility Assistance	13%
4	Food/Meals	10%
5	Individual Family and Community Support	9%
6	Mental Health/Addictions	7%
7	Income Support/Assistance	6%
8	Information Services	5%
9	Disaster Services	4%
10	Legal Consumer and Public Safety Services	3%

Percent of Unmet Needs by Category

Sorted by total number of requests Ex. 14% of Housing requests are unmet

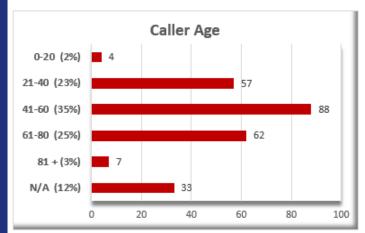
Housing 14%

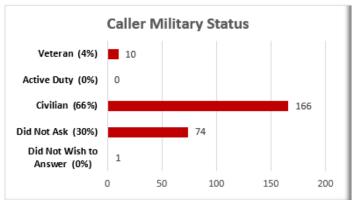




2-1-1 Texas is a partnership between United Way of the Brazos Valley and the Texas Information and Referral Network. a program of the Health and Human Services Commission.

Call Information *





Caller City

Buffalo	60
Centerville	45
Concord	5
Flynn	1
Jewett	35
Leona	10
Marquez	21
Normangee	31
Oakwood	43

*Graphs do not reflect data not captured or client's right to refusal.

This data is $2 \cdot 1 \cdot 1$ proprietary information. Please do not publish this information without citing or attributing this data to $2 \cdot 1 \cdot 1$ Texas Bryan/College Station.