



County Communicator City of College Station

1st Quarter of 2021: January – March

Total Calls: 1,847

Visits to 211Texas.Org: 349

Top 10 Need Categories

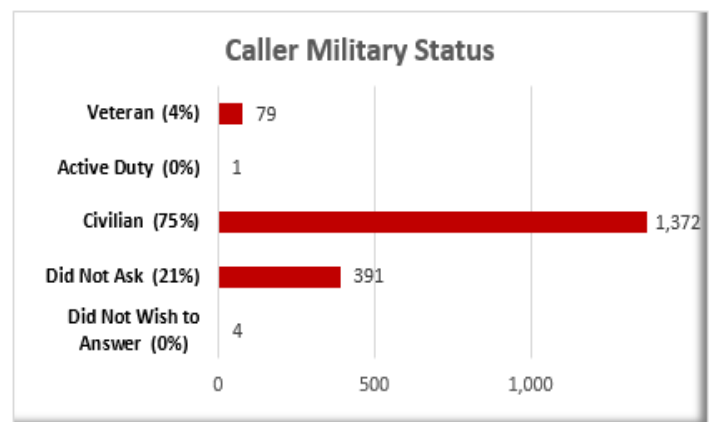
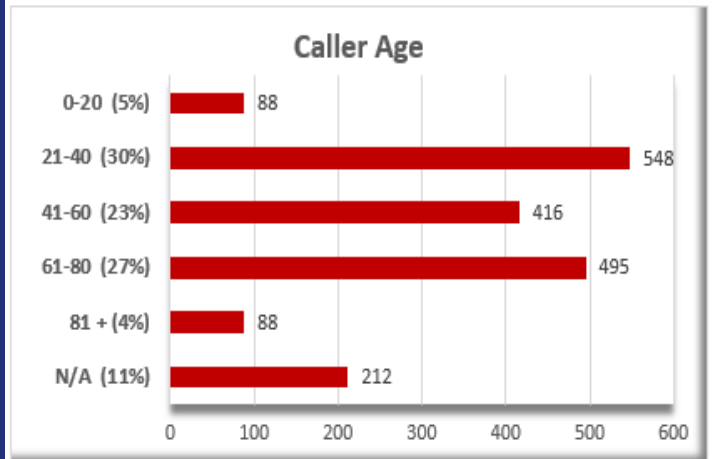
1 Health Care	49%
2 Housing	20%
3 Utility Assistance	13%
4 Food/Meals	5%
5 Mental Health/Addictions	2%
6 Disaster Services	2%
7 Income Support/Assistance	2%
8 Individual Family and Community Support	2%
9 Legal Consumer and Public Safety Services	1%
10 Clothing/Personal/Household Needs	1%

Percent of Unmet Needs by Category

Sorted by total number of requests
Ex. 4% of Housing requests are unmet

Health Care	1%
Housing	4%
Utility Assistance	2%
Food/Meals	4%
Mental Health/Addictions	0%
Disaster Services	7%
Income Support/Assistance	4%
Individual Family and Community Support	7%
Legal Consumer and Public Safety Services	27%
Clothing/Personal/Household Needs	18%

Call Information *



Caller City

77840	943
77841	13
77842	9
77843	5
77844	3
77845	874

* Graphs do not reflect data not captured or client's right to refusal.

This data is 2-1-1 proprietary information. Please do not publish this information without citing or attributing this data to 2-1-1 Texas Bryan/College Station.





County Communicator City of College Station

2nd Quarter of 2021: April – June

Total Calls: 1,067

Visits to 211Texas.Org: 394

Top 10 Need Categories

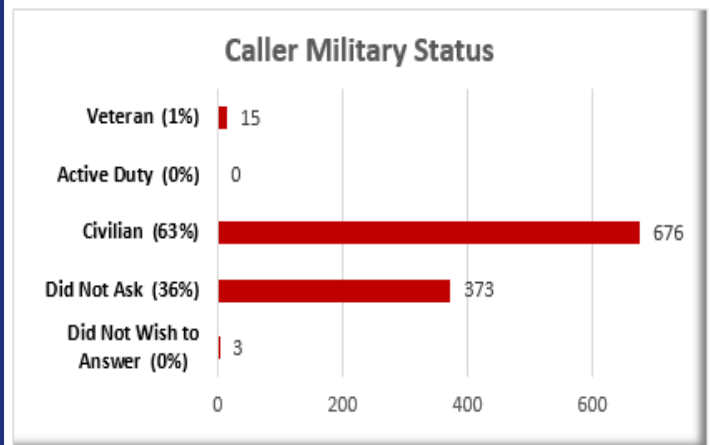
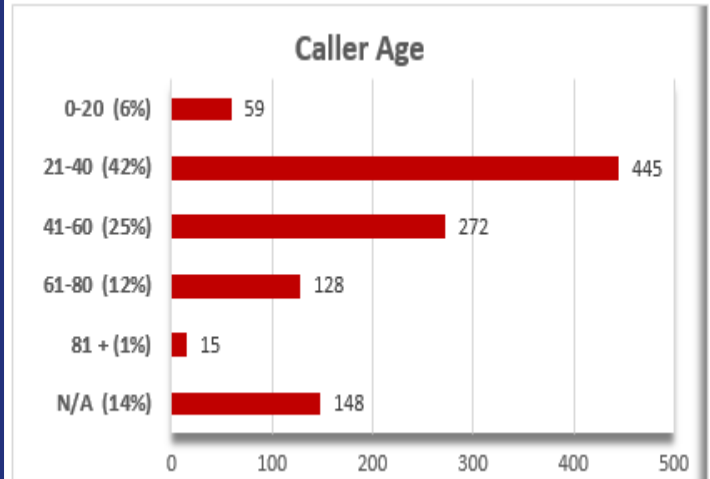
1 Health Care	25%
2 Housing	25%
3 Utility Assistance	13%
4 Food/Meals	11%
5 Mental Health/Addictions	7%
6 Individual Family and Community Support	4%
7 Legal Consumer and Public Safety Services	4%
8 Income Support/Assistance	3%
9 Transportation	3%
10 Clothing/Personal/Household Needs	1%

Percent of Unmet Needs by Category

Sorted by total number of requests
Ex. 7% of Housing requests are unmet

Health Care	6%
Housing	7%
Utility Assistance	4%
Food/Meals	1%
Mental Health/Addictions	6%
Individual Family and Community Support	9%
Legal Consumer and Public Safety Services	15%
Income Support/Assistance	17%
Transportation	17%
Clothing/Personal/Household Needs	11%

Call Information *



Caller City

77840	610
77841	4
77842	8
77843	5
77844	4
77845	436

*Graphs do not reflect data not captured or client's right to refusal.

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