



County Communicator City of Bryan

1st Quarter of 2021: January – March

Total Calls: 2,922

Visits to 211Texas.Org: 1,148

Top 10 Need Categories

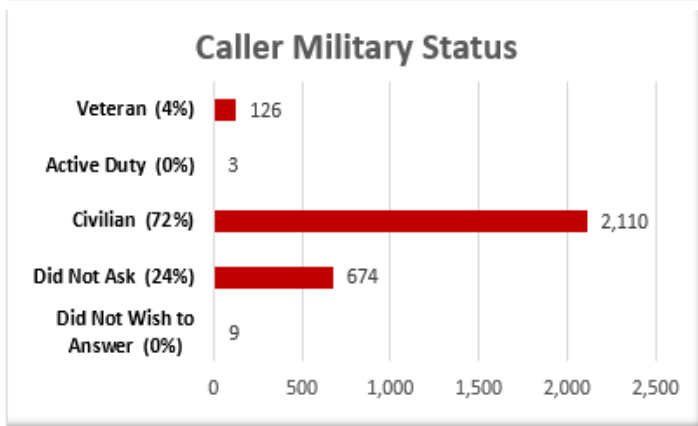
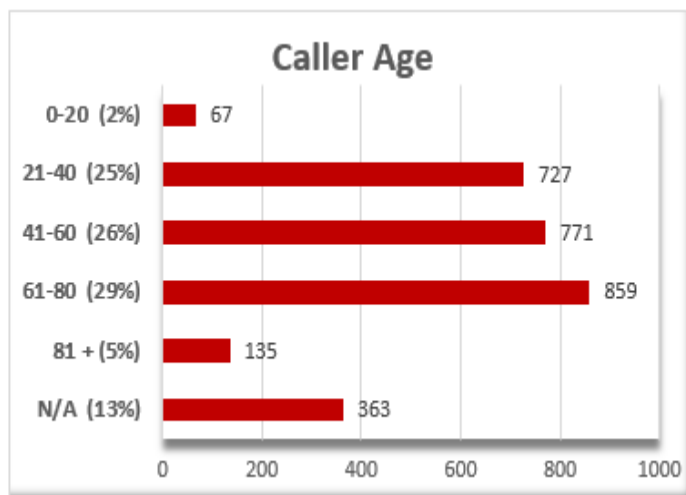
| | | |
|----|---|-----|
| 1 | Health Care | 49% |
| 2 | Housing | 19% |
| 3 | Utility Assistance | 13% |
| 4 | Food/Meals | 5% |
| 5 | Disaster Services | 3% |
| 6 | Income Support/Assistance | 3% |
| 7 | Mental Health/Addictions | 2% |
| 8 | Individual Family and Community Support | 2% |
| 9 | Legal Consumer and Public Safety Services | 1% |
| 10 | Clothing/Personal/Household Needs | 1% |

Percent of Unmet Needs by Category

Sorted by total number of requests
Ex. 5% of Housing requests are unmet

| | |
|---|-----|
| Health Care | 1% |
| Housing | 5% |
| Utility Assistance | 1% |
| Food/Meals | 2% |
| Disaster Services | 3% |
| Income Support/Assistance | 2% |
| Individual Family and Community Support | 2% |
| Legal Consumer and Public Safety Services | 14% |
| Clothing/Personal/Household Needs | 10% |

Call Information *



Caller Zip Code

| | |
|-------|-------|
| 77801 | 564 |
| 77802 | 648 |
| 77803 | 1,132 |
| 77805 | 24 |
| 77806 | 21 |
| 77807 | 262 |
| 77808 | 271 |

*Graphs do not reflect data not captured or client's right to refusal.

This data is 2-1-1 proprietary information. Please do not publish this information without citing or attributing this data to 2-1-1 Texas Bryan/College Station.





County Communicator City of Bryan

2nd Quarter of 2021: April – June

Total Calls: 1,724

Visits to 211Texas.Org: 762

Top 10 Need Categories

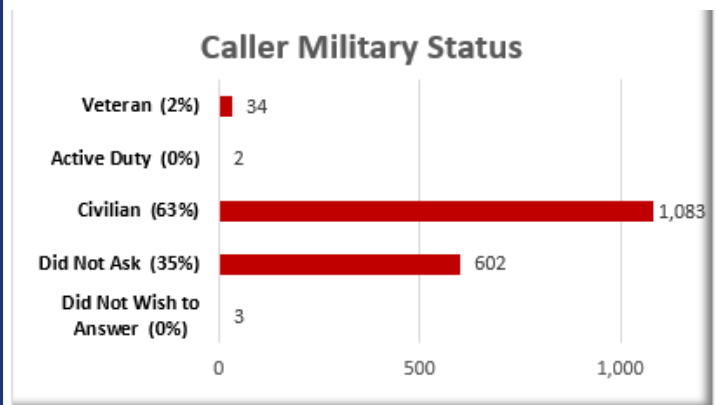
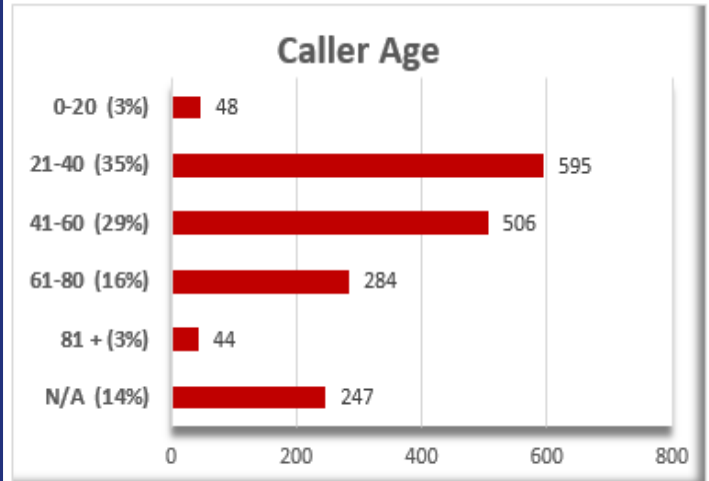
| | | |
|----|---|-----|
| 1 | Housing | 29% |
| 2 | Health Care | 21% |
| 3 | Utility Assistance | 16% |
| 4 | Food/Meals | 11% |
| 5 | Individual Family and Community Support | 6% |
| 6 | Mental Health/Addictions | 4% |
| 7 | Income Support/Assistance | 3% |
| 8 | Legal Consumer and Public Safety Services | 3% |
| 9 | Transportation | 2% |
| 10 | Disaster Services | 2% |

Percent of Unmet Needs by Category

Sorted by total number of requests
Ex. 6% of Housing requests are unmet

| | |
|---|-----|
| Housing | 6% |
| Health Care | 6% |
| Utility Assistance | 2% |
| Food/Meals | 1% |
| Individual Family and Community Support | 1% |
| Mental Health/Addictions | 5% |
| Income Support/Assistance | 13% |
| Legal Consumer and Public Safety Services | 13% |
| Transportation | 21% |

Call Information *



Caller Zip Code

| | |
|-------|-----|
| 77801 | 399 |
| 77802 | 330 |
| 77803 | 839 |
| 77805 | 13 |
| 77806 | 12 |
| 77807 | 74 |
| 77808 | 57 |

* Graphs do not reflect data not captured or client's right to refusal.

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