



# County Communicator

## Burleson County

1st Quarter of 2021: January – March

**Total Calls: 399**

**Visits to 211Texas.Org: 640**

### Top 10 Need Categories

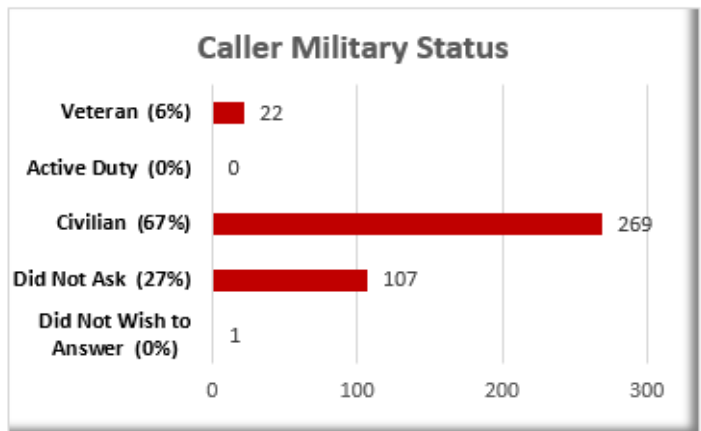
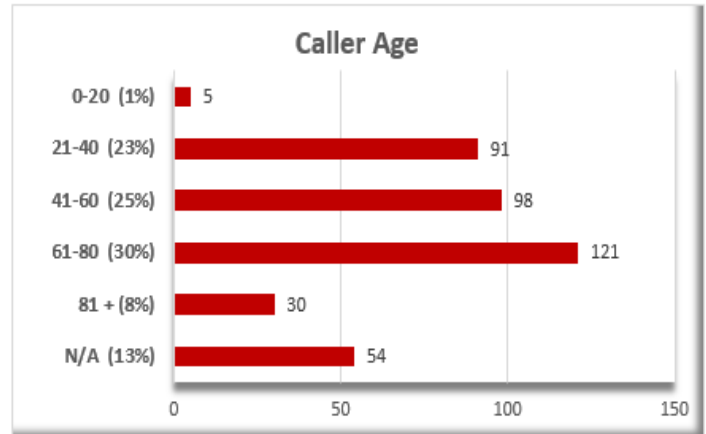
1 Health Care	46%
2 Utility Assistance	16%
3 Housing	9%
4 Food/Meals	8%
5 Individual Family and Community Support	6%
6 Disaster Services	4%
7 Income Support/Assistance	3%
8 Mental Health/Addictions	2%
9 Information Services	2%
10 Legal Consumer and Public Safety Services	1%

### Percent of Unmet Needs by Category

Sorted by total number of requests  
Ex. 7% of Housing requests are unmet

Housing	7%
Food/Meals	4%
Individual Family and Community Support	6%
Disaster Services	8%
Income Support/Assistance	10%
Health Care	3%
Utility Assistance	2%

### Call Information \*



### Caller City

Caldwell	245
Chriesman	7
Deanville	3
Lyons	3
Snook	20
Somerville	116
Other	5

\* Graphs do not reflect data not captured or client's right to refusal.

This data is 2-1-1 proprietary information. Please do not publish this information without citing or attributing this data to 2-1-1 Texas Bryan/College Station.





# County Communicator

## Burleson County

2nd Quarter of 2021: April – June

**Total Calls: 272**

**Visits to 211Texas.Org: 81**

### Top 10 Need Categories

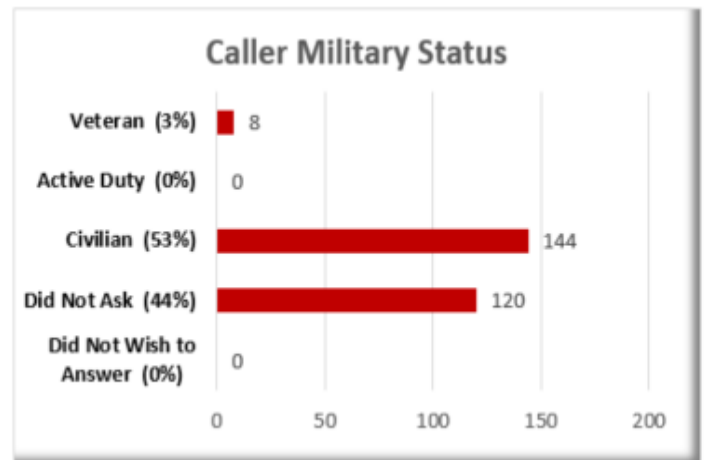
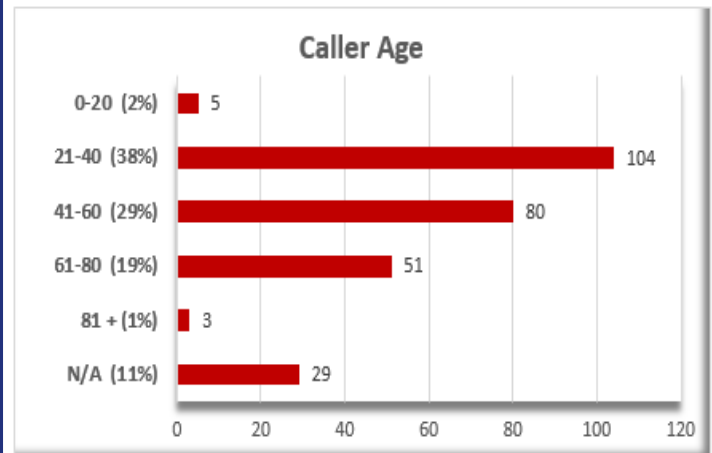
1	Housing	22%
2	Utility Assistance	21%
3	Health Care	13%
4	Individual Family and Community Support	10%
5	Food/Meals	9%
6	Mental Health/Addictions	7%
7	Information Services	6%
8	Income Support/Assistance	3%
9	Transportation	3%
10	Disaster Services	2%

### Percent of Unmet Needs by Category

Sorted by total number of requests  
Ex. 21% of Housing requests are unmet

Housing	21%
Health Care	4%
Food/Meals	6%
Income Support/Assistance	17%
Transportation	33%

### Call Information \*



### Caller City

Caldwell	124
Chriesman	6
Deanville	4
Lyons	4
Snook	16
Somerville	118

\*Graphs do not reflect data not captured or client's right to refusal.

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