



# 2.1.1 County Communicator **Brazos County**

1st Quarter of 2021: January - March

# Total Calls: 4.792

# Visits to 211Texas.Org: 1,507

### **Top 10 Need Categories**

1	Health Care	49%
2	Housing	19%
3	Utility Assistance	13%
4	Food/Meals	5%
5	Disaster Services	3%
6	Income Support/Assistance	2%
7	Mental Health/Addictions	2%
8	Individual Family and Community Support	2%
9	Legal Consumer and Public Safety Services	1%
10	Clothing/Personal/Household Needs	1%

### Percent of Unmet Needs by Category

Sorted by total number of requests Ex. 4% of Housing requests are unmet

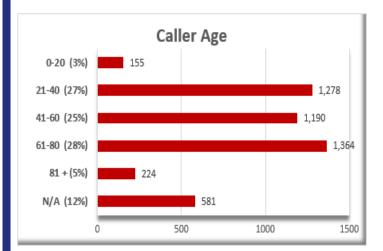
Health Care	1%
Housing	4%
Utility Assistance	2%
Food/Meals	1%
Disaster Services	4%
Income Support/Assistance	7%
Mental Health/Addictions	7%
Individual Family and Community Support	1%
Legal Consumer and Public Safety Services	14%
Clothing/Personal/Household Needs	9%

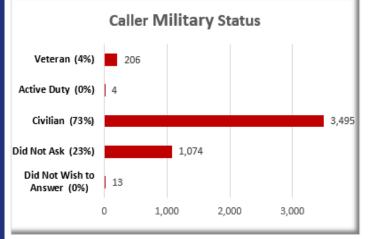




2-1-1 Texas is a partnership between United Way of the Brazos Valley and the Texas Information and Referral Network, a program of the Health and Human Services Commission

# **Call Information \***





### **Caller City**

2,922
1,847
3
11
5
4

#### \*Graphs do not reflect data not captured or client's right to refusal.

This data is 2-1-1 proprietary information. Please do not publish this information without citing or attributing this data to 2-1-1 Texas Bryan/College Station.





# 2.1.1 County Communicator **Brazos County**

2nd Quarter of 2021: April - June

# Total Calls: 2,823

# Visits to 211Texas.Org: 1,156

### **Top 10 Need Categories**

1	Housing	28%
2	Health Care	23%
3	Utility Assistance	15%
4	Food/Meals	11%
5	Individual Family and Community Support	6%
6	Mental Health/Addictions	5%
7	Income Support/Assistance	3%
8	Legal Consumer and Public Safety Services	3%
9	Transportation	2%
10	Disaster Services	1%

### Percent of Unmet Needs by Category

Sorted by total number of requests Ex. 8% of Housing requests are unmet

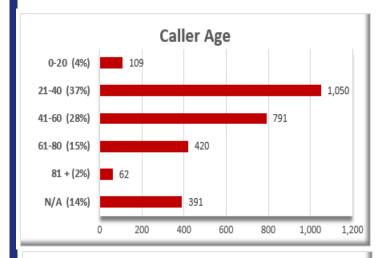
Housing	8%
Health Care	9%
Utility Assistance	4%
Food/Meals	2%
Individual Family and Community Support	8%
Mental Health/Addictions	8%
Income Support/Assistance	16%
Legal Consumer and Public Safety Services	13%
Transportation	41%

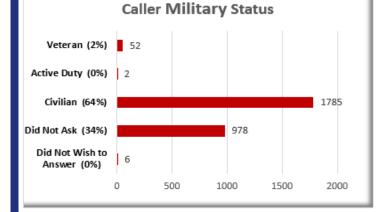




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# **Call Information \***





### **Caller City**

Bryan	1,724
College Station	1,067
Kurten	2
Millican	3
Wellborn	3
Other	24

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