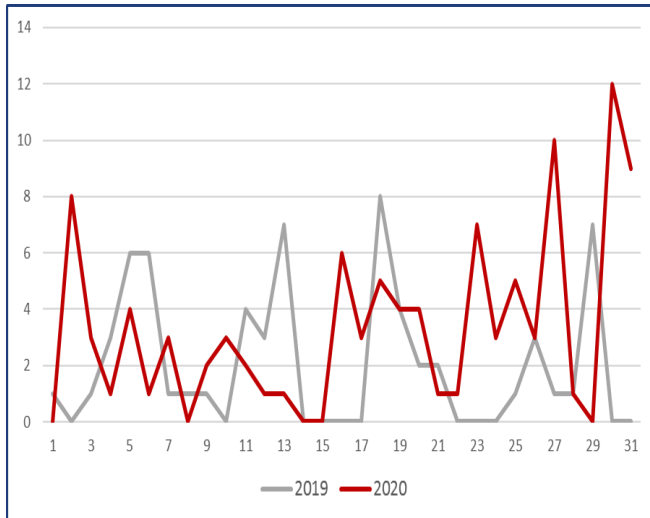


March 2020

2-1-1 Texas County Communicator Washington County

Count of Calls Per Day

March 2019 v. March 2020



Total Calls

Placed by Washington County

139

Compared to 2019 Calls

Placed by Washington County

99

Top 10 Needs

| Caller Needs | Count |
|---------------------------------------|-------|
| COVID-19 Information | 7 |
| Electric Bill Payment Assistance | 6 |
| Area Agencies of Aging | 6 |
| Rent Payment Assistance | 5 |
| State Unemployment Insurance | 4 |
| Food Stamps/SNAP Applications | 4 |
| Food Pantries | 4 |
| Disaster Food Stamps | 3 |
| Aging and Disability Resource Centers | 3 |
| Centers for Independent Living | 2 |

Calls By City

| | |
|---------------|-----|
| Brenham | 123 |
| Burton | 4 |
| Chappell Hill | 2 |
| Washington | 10 |

2-1-1 Texas offers information and referral services to Texans in need. If you need information about local resources, 2-1-1 Texas has live call specialists available 24/7/365!

Just dial 2-1-1 to get connected

or

Visit 211texas.org



2-1-1 Texas is a partnership between United Way of the Brazos Valley and the Texas Information and Referral Network, a program of the Health and Human Services Commission.



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