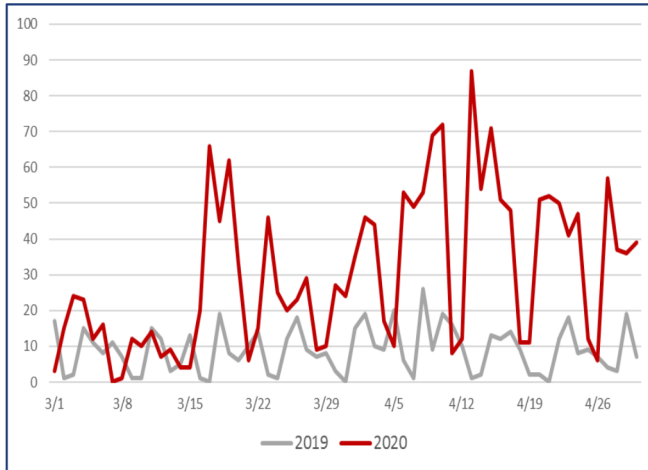


April 2020

2-1-1 Texas County Communicator City of College Station

Count of Calls Per Day

March 1 – April 30



Total Calls

Placed by the City of College Station

649

Compared to 2019 Calls

Placed by the City of College Station

302

Top 10 Needs*

Caller Needs	Count
Housing	123
Health Care	83
Utility Assistance	78
Income Support/Assistance	50
Food/Meals	47
Mental Health & Addiction Services	22
Information Services	17
Other Government/Economic Services	10
Legal, Consumer & Public Safety Services	10
Individual, Family & Community Support	6

*Due to technical difficulties, specific needs (Ex. number of calls for rent, COVID-19, etc.) are unavailable at this time. This chart will be updated once the programming issue has been resolved.

2-1-1 Texas offers information and referral services to Texans in need. If you need information about local resources, 2-1-1 Texas has live call specialists available 24/7/365!

Just dial 2-1-1 to get connected or

Visit 211texas.org



Calls By Zip Code

77840	402
77841	5
77842	3
77843	5
77844	4
77845	230

2-1-1 Texas is a partnership between United Way of the Brazos Valley and the Texas Information and Referral Network, a program of the Health and Human Services Commission.



United Way
of the Brazos Valley

