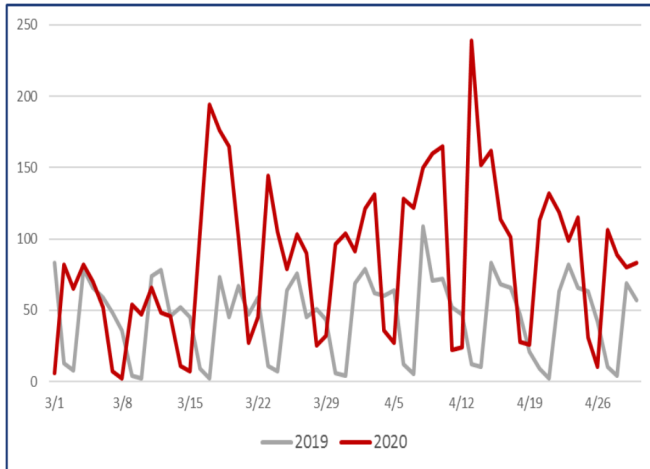


April 2020

2-1-1 Texas County Communicator Brazos Valley

Count of Calls Per Day

March 1 – April 30



Total Calls

Placed by the Brazos Valley

2,976

Compared to 2019 Calls

Placed by the Brazos Valley

1,476

Top 10 Needs*

Caller Needs	Count
Housing	385
Health Care	330
Food/Meals	292
Utility Assistance	266
Income Support/Assistance	243
Mental Health & Addiction Services	85
Disaster Services	68
Information Services	64
Individual, Family & Community Support	55
Legal, Consumer & Public Safety Services	25

*Due to technical difficulties, specific needs (Ex. number of calls for rent, COVID-19, etc.) are unavailable at this time. This chart will be updated once the programming issue has been resolved.

2-1-1 Texas offers information and referral services to Texans in need. If you need information about local resources, 2-1-1 Texas has live call specialists available 24/7/365!

Just dial 2-1-1 to get connected or

Visit 211texas.org



Calls By County

Brazos	1,885
Burleson	174
Grimes	230
Leon	154
Madison	75
Robertson	161
Washington	297

2-1-1 Texas is a partnership between United Way of the Brazos Valley and the Texas Information and Referral Network, a program of the Health and Human Services Commission.



TEXAS
Health and Human
Services



United Way
of the Brazos Valley

