March 2020

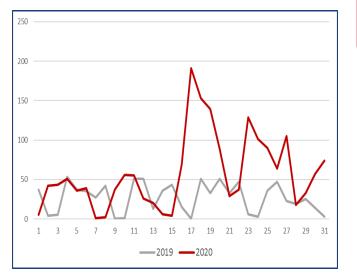
2-1-1 Texas County Communicator Brazos County

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Count of Calls Per Day

March 2019 v. March 2020



2-1-1 Texas is a partnership between United Way of the Brazos Valley and the Texas Information and Referral Network, a program of the Health and Human Services Commission.



United Way of the Brazos Valley



Millican

Wellborn

| Total Calls | | |
|---------------------------|---------------|--|
| Placed by the Brazos Coun | ty | |
| 1,486 | | |
| Compared to 2019 Cal | lls | |
| Placed by Brazos County | | |
| 783 | | |
| | \mathcal{I} | |
| Calls By City | | |
| Bryan | 869 | |
| College Station | 614 | |

Top 10 Needs

| Caller Needs | Count |
|--|-------|
| COVID-19 Information | 249 |
| Rent Payment Assistance | 240 |
| Electric Bill Payment Assistance | 168 |
| Food Pantries | 93 |
| State Unemployment Insurance | 66 |
| Community Clinics | 50 |
| Undesignated Temporary Financial Assistance | 42 |
| Gas Bill Payment Assistance | 29 |
| Helplines Counseling | 26 |
| Prescription Expense Assistance | 22 |

2-1-1 Texas offers information and referral services to Texans in need. If you need information about local resources, 2-1-1 Texas has live call specialists available 24/7/365!

Just dial 2-1-1 to get connected

or



Visit <u>211texas.org</u>