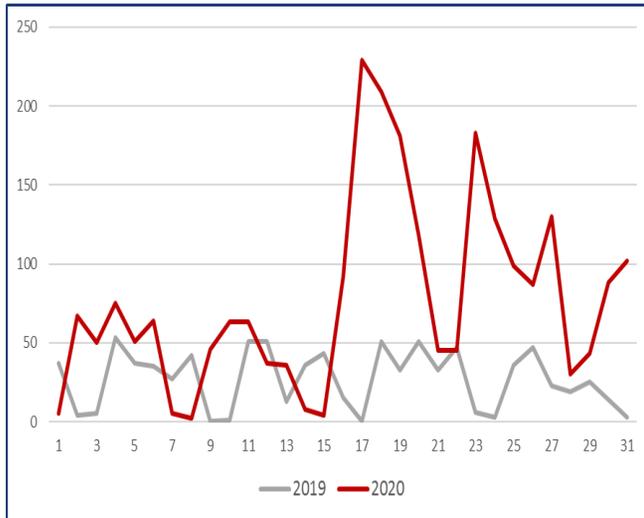


March 2020

2-1-1 Texas County Communicator Brazos Valley

Count of Calls Per Day

March 2020 v. March 2019



Total Calls

Placed by the Brazos Valley

2,236

Total Calls

Answered by the BCS Call Center from across Texas

4,973

Top 10 Needs

Caller Needs	Count
COVID-19 Information	328
Rent Payment Assistance	258
Electric Bill Payment Assistance	225
Food Pantries	87
State Unemployment Insurance	83
Community Clinics	77
Undesignated Temporary Financial Assistance	55
Disaster Food Stamps	45
Helpline Counseling	40
Gas Bill Payment Assistance	34

Calls By County

Brazos	1,486
Burleson	144
Grimes	166
Leon	100
Madison	61
Robertson	140
Washington	139

2-1-1 Texas offers information and referral services to Texans in need. If you need information about local resources, 2-1-1 Texas has live call specialists available 24/7/365!

Just dial 2-1-1 to get connected

or

Visit 211texas.org



2-1-1 Texas is a partnership between United Way of the Brazos Valley and the Texas Information and Referral Network, a program of the Health and Human Services Commission.



TEXAS
Health and Human
Services



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of the Brazos Valley

