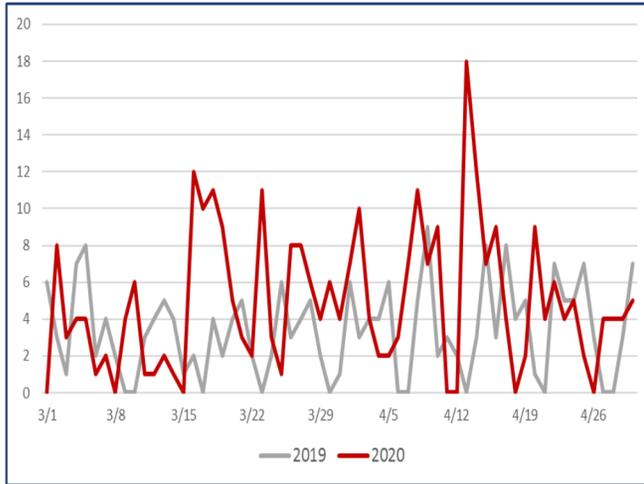


# April 2020

# 2-1-1 Texas County Communicator Washington County

## Count of Calls Per Day

March 1 – April 30



**Total Calls**  
Placed by Washington County

**297**

**Compared to 2019 Calls**  
Placed by Washington County

**1135**

## Calls By City

Brenham	243
Burton	16
Chappell Hill	12
Franklinton	1
Washington	25

## Top 10 Needs\*

Caller Needs	Count
Food/Meals	41
Income Support/Assistance	23
Health Care	22
Housing	19
Mental Health & Addiction Services	11
Utility Assistance	9
Information Services	7
Individual, Family & Community Support	7
Disaster Services	7
Legal, Consumer & Public Safety Services	3

\*Due to technical difficulties, specific needs (Ex. number of calls for rent, COVID-19, etc.) are unavailable at this time. This chart will be updated once the programming issue has been resolved.

2-1-1 Texas offers information and referral services to Texans in need. If you need information about local resources, 2-1-1 Texas has live call specialists available 24/7/365!

**Just dial 2-1-1 to get connected or**

Visit [211texas.org](http://211texas.org)

2-1-1 Texas is a partnership between United Way of the Brazos Valley and the Texas Information and Referral Network, a program of the Health and Human Services Commission.



United Way  
of the Brazos Valley

