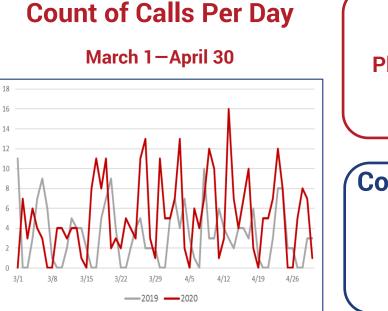
## April 2020 2-1-1 Texas County Communicator Burleson County



2-1-1 Texas is a partnership between United Way of the Brazos Valley and the Texas Information and Referral Network, a program of the Health and Human Services Commission.



United Way of the Brazos Valley



| <b>Total Calls</b>        |
|---------------------------|
| Placed by Burleson County |
| 174                       |
| Compared to 2019 Calls    |
| Placed by Burleson County |
| 105                       |
|                           |

## **Calls By City**

Caldwell91Chriesman3Deanville7Lyons2Snook6Somerville65

## Top 10 Needs\*

| Caller Needs                             | Count |
|--|-------|
| Health Care                              | 19    |
| Food/Meals                               | 16    |
| Income Support/Assistance                | 13    |
| Utility Assistance                       | 10    |
| Information Services                     | 8     |
| Housing                                  | 6     |
| Disaster Services                        | 5     |
| Legal, Consumer & Public Safety Services | 3     |
| Individual, Family & Community Support   | 3     |
| Mental Health & Addiction Services       | 2     |

\*Due to technical difficulties, specific needs (Ex. number of calls for rent, COVID-19, etc.) are unavailable at this time. This chart will be updated once the programming issue has been resolved.

2-1-1 Texas offers information and referral services to Texans in need. If you need information about local resources, 2-1-1 Texas has live call specialists available 24/7/365!

Just dial 2-1-1 to get connected or

Visit <u>211texas.org</u>

